



Strategic Planning Implementation Tracking Model - March 2019

Strategic Goal Category	Goal	Objectives	Objectives	Budget Implications	Person Responsible	Start Date	Due Date	Reporting Frequency	% Complete	Initiative Status	Comments
Financial	Maintain the financial stability of SREC	1	Rates are fair to all members, based on cost of service	Yes				Semi-Annually		On Track	
		2	Maintain expenses in a cost-effective manner.	Yes				Semi-Annually		On Track	
		3	Maintain financial management policy for equity, plant growth and patronage capital	Yes				Semi-Annually		On Track	
		4	SRP performance provides benefits to SREC	Yes				Semi-Annually		On Track	
Member Services	Engage members to build satisfaction and trust	1	Establish and maintain two-way communications with members	Yes				Semi-Annually		On Track	
		2	Informed members	Yes				Semi-Annually		On Track	
		3	Continue as a community partner	Yes				Semi-Annually		On Track	
		4	Be a trusted energy resource	Yes				Semi-Annually		On Track	
Operations/Reliability	Provide a safe, reliable and cost-effective delivery of power.	1	Evaluate future power supply options.	Yes				Semi-Annually		On Track	
		2	Develop plans to increase reliability and safety	Yes				Semi-Annually		On Track	
		3		Yes				Semi-Annually		On Track	
		4		Yes				Semi-Annually		On Track	
Human Resources	Well-trained, high-performing employees	1	Prepare for the future, embracing technology	Yes				Semi-Annually		On Track	
		2	Maintain a culture of safety	Yes				Semi-Annually		On Track	
		3	Customer/member service focused	Yes				Semi-Annually		On Track	
		4		Yes				Semi-Annually		On Track	
Other	Governance: Assure proper governance of SREC	1	Encouraging member participation	Yes				Semi-Annually		On Track	
		2	Future boards are well-trained	Yes				Semi-Annually		On Track	
		3	Regular review of governance documents	Yes				Semi-Annually		On Track	
		4	Active participation in local regulatory and national events and issues	Yes				Semi-Annually		On Track	
		5	Maintain qualified CEO and consultants	Yes							On Track
		1		Yes				Semi-Annually		On Track	
		2		Yes				Semi-Annually		On Track	
		3		Yes				Semi-Annually		On Track	
		4		Yes				Semi-Annually		On Track	