

**Proposed Policy Changes**  
**Member 60 day comment period**  
**To be effective June 16, 2008**

**Recommended additions are in bold letters**

Recommended deletions are noted with strikethroughs

**POLICY 3. MEMBERSHIP**

Resolution #65-1A, April 7, 1965

Amended February 10, 1999

**Amended June 16, 2008**

Any person, husband and wife combination, partnership, firm, association, corporation or body politic or subdivision thereof shall only have one membership; which **is required for an** will entitle him/her or them to one electrical connection. ~~For~~ Each additional connection, ~~a deposit shall be paid; which~~ will not entitle said party to any additional rights or privileges of membership.

**POLICY 5. SERVICE SECURITY DEPOSITS**

Resolution #80-4, November 11, 1980

Amended May 11, 1994

Amended December 11, 1996

Amended March 17, 1999

Amended September 14, 2003

**Amended June 16, 2008**

For each service connection, a service security deposit shall be required for connecting or reconnecting electric service, as provided in this policy.

A service security deposit, except as provided under Exceptions and Refunds below, shall be required from (a) all new members/customers, (b) all members/customers requesting an additional service connection, and (c) all former members/customers reapplying for service. Also, a service security deposit may be required of any current member/customer receiving a disconnect notice.

No interest shall be paid by the Cooperative on service security deposit amounts.

**A. Service Security Deposit Amount**

The amount of the service security deposit, either initially or as may thereafter be increased, shall be determined as follows:

1. For a new member/customer, for an existing member/customer requesting an additional service connection, or for a former member/customer reapplying for service; the amount shall be \$100.00 for a residence and two months estimated power bill for all others.

2. For a current member/customer receiving a disconnect notice, the

service security deposit amount may be based upon up to two times the highest monthly bill for the service, as determined by the Cooperative.

3. For a former member/customer that has had a written-off account, the deposit amount may be the larger of \$300.00 or the highest 3 months estimated power bill. Exceptions listed below are not applicable.

#### B. Service Security Deposit Amount Exceptions

In this section, "good standing as to credit" means the previous twelve consecutive months in which a member/customer has had service and the bill was paid **on time and** in full.

The following exceptions apply:

1. A member/customer requesting an additional similar type service connection shall not be required to make a service security deposit if the member/customer has attained "good standing as to credit".

2. A former member/customer reapplying for membership shall not be required to make a service security deposit if the member/customer was served by the Cooperative at least twelve consecutive months and terminated his prior membership in "good standing as to credit."

~~3. If immediate collection of the required service security deposit is not possible and if disconnecting the service for failure to pay a service billing may impose undue hardship, or if a member/customer's household is directly affected by a death, the Cooperative may allow alternative payment arrangements.~~

4.3. The Cooperative may require a different service security deposit amount for nonstandard service.

5.4. If a member/customer requests a hearing at the regular meeting of the Board of Directors relative to the Cooperative's policy on disconnect procedures, the Cooperative may require an additional service security deposit to cover estimated usage from the time the service would have been disconnected to the time of the hearing(s).

#### C. Security Deposit Refunds

Service security deposits shall be refunded by the Cooperative as follows:

1. After a period of twelve consecutive months in which the member/customer has paid all amounts owing to the Cooperative on time unless the member/customer has had an amount written-off. In this case, the deposit will not be refunded until termination of service.

2. Upon such conditions as may have been specifically agreed to in a written agreement with a member/customer.

3. Upon a member/customer's termination of service, **deposits shall be applied to all obligations due with any unapplied balance refunded.**

**POLICY 7. MEMBERSHIP/~~METER~~ DEPOSIT REFUNDS**

Amended March 17, 1999

**Amended June 16, 2008**

If a member/customer discontinues service from the Cooperative, the membership fee and ~~meter~~ deposits shall be applied to all obligations due with any unapplied balance refunded.

**POLICY 10. TWO PARTY CHECKS**

May 11, 1983

Amended April 14, 1999

**Amended June 16, 2008**

The Cooperative ~~will not~~ **may** accept two party checks **on a case by case basis only.**

**POLICY 20. EASY 2 PAY SYSTEM**

July 20, 1998

Amended June 9, 1999

Amended September 20, 2001

Amended September 19, 2006

**Amended June 16, 2008**

Single phase rate class member/customers will have the option to provide the Cooperative with meter readings and payments via the Easy 2 Pay system.

Within the Easy 2 Pay system there are three (3) payment options:

Option 1 - Payment with electronic funds transfer (auto checking).

Option 2 - Request or print a statement.

Option 3 – Payment with a major credit card.

A discount may be provided to a member/customer for utilizing any of these options. To utilize the system, a member/customer must enroll in the program.

With payment from an electronic funds transfer or a major credit card, a member/customer will use the system to report the meter reading and authorize the transaction between the ~~20th~~ **19<sup>th</sup>** of the month and the 5th\* of the following month, (\*next working day if the 5th is on a Holiday, Saturday or Sunday).

If a member/customer registers for the statement option, timing is essential. On the 20th or soon thereafter, the member/customer will use the system to report the meter reading and request or print a statement. The member/customer will mail the statement stub and payment to the specified remittance address. Payment will be due at the remittance

address by the 5th\* of the month, ~~or~~ (\*next working day if the 5th is on a Holiday, Saturday or Sunday).

Insufficient funds (bounced checks, EFT (auto checking) and declined credit cards) ~~will~~ **may** be charged a ~~\$20.00~~ fee **at the state allowed maximum**. If insufficient funds become habitual, the member/customer could become ineligible to participate in the system.

#### POLICY 21. PAYMENT BY CHECK

Amended April 14, 1999

Amended September 20, 2001

**Amended June 16, 2008**

Member/customers may pay by check, however under certain circumstances, the Cooperative may require a cash payment. A ~~\$20.00~~ fee will be charged for returned checks **at the state allowed maximum**.